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1. How long does it take a print job to complete?

There are many factors which determine how much time it takes for a project to be completed. We almost always have your job finished within a week. In fact, most jobs are completed within a day or two. Repeat orders always have a much faster turnaround. Some factors are dependent on us, such as whether or not we have the paper in stock. Some other factors are dependent upon you, such as if you review and approve your proof in a timely manner, and the scope of your project.

2. Do you accept rush orders?

A philosophy of ours is that all orders are important rush orders. We strive to print your products quickly and mistake free. In short, we do our best to meet your goal.

3. What is a proof?

A proof is sometimes referred to as a “mock up”. It is a detailed concept image of your finished product for your inspection. We can deliver proofs via email as PDFs (recommended), as faxes, or as hard copy print outs on a similar paper type to your finished project. Though we try very hard to capture exactly what you want to see based on your art, sketches, or general description, It is the customer’s responsibility to proof read the document for spelling, correct numbers, etc. If you approve a proof and later find a mistake, you may be charged for a re-print.

4. Will the colors be accurate?

All monitors are calibrated different. When we email you a PDF proof, we have typically used a Pantone Color from the Pantone Matching System. This is a universal system of color replication. You may ask to browse our Pantone Swatch book in the office to ensure an exact color match to your liking. Occasionally, paper colors will slightly alter the ink colors that you choose.

5. How do I get an estimate?

<http://www.doyleprinting.com/price.html>



6. What file formats do you accept?

.pdf, .indd, .tiff, .eps, high res. .jpg, .pub, .txt, .ai, .doc

7. What is a template?

A template is a pre-arranged design in which you fill in the information you wish to replace, such as names, telephone numbers and addresses. Have a look at some of our templates here: <http://www.doyleprinting.com/resources.html>

